



# **Developmental Disabilities Workgroup Agenda**

## **Tuesday, November 1, 3-5 pm**

### **Introductions**

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### **Context on DD population and spending**

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### **Review client care journey**

**Review material**

**Discuss**

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### **Discuss opportunities to ensure effective care, quality, and client experience**

**Review material**

**Discuss**

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### **Next steps**



## Arkansas Healthcare Payment Improvement Initiative: A statewide, multi-payor effort

“Our goal is to align payment incentives to eliminate inefficiencies and improve coordination and effectiveness of care delivery.”

– Gov. Mike Beebe

### Episodes have the potential to ...

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Deliver coordinated, **evidence-based** care

Focus on **high-quality** outcomes

Improve **client focus** and **experience**

Incentivize **cost-effective** care

## Who we serve



## **Why this initiative is important: improving client experience and quality of care**

- Ensure coordination of care for clients across multiple providers (DD, behavioral health, other medical)
- Ensure all individuals have access to appropriate level of services
- Ensure the best possible client experience across the system (assessments, administrative processes, other hurdles)
- Ensure that decisions regarding resource allocation are truly based on client needs

## **Backdrop: Medicaid budget pressure**

**Arkansas' Medicaid budget is expected to see a shortfall of up to \$60 million by July 2012 and \$250 million by July 2013**

**The federal government matches state Medicaid dollars 3-1, so the total shortfall is projected to be almost \$1 billion by July 2013**

**Arkansas must develop a health care system that sees financial growth at a slower, more measured pace or Medicaid could face severe cuts to optional services, including those for people with developmental disabilities**

## Context: services today

Number of clients	Served by
14,030	<ul style="list-style-type: none"> <li>86 Developmental Day Treatment Clinic Services (DDTCS) providing Adult Development Services</li> <li>102 Specialized PreSchool Services (Early Intervention providers)</li> </ul>
8,229	<ul style="list-style-type: none"> <li>Children's Health Management Services</li> </ul>
4,005	<ul style="list-style-type: none"> <li>77 Home and Community Based Waiver service providers</li> </ul>
1,707	<ul style="list-style-type: none"> <li>40 Intermediate Care Facilities (ICFs)</li> </ul>

- Accounts for ~20% of total Arkansas Medicaid spending
- All are "optional" services according to CMS



## **Role of workgroup: we want real input and collaboration from workgroups**

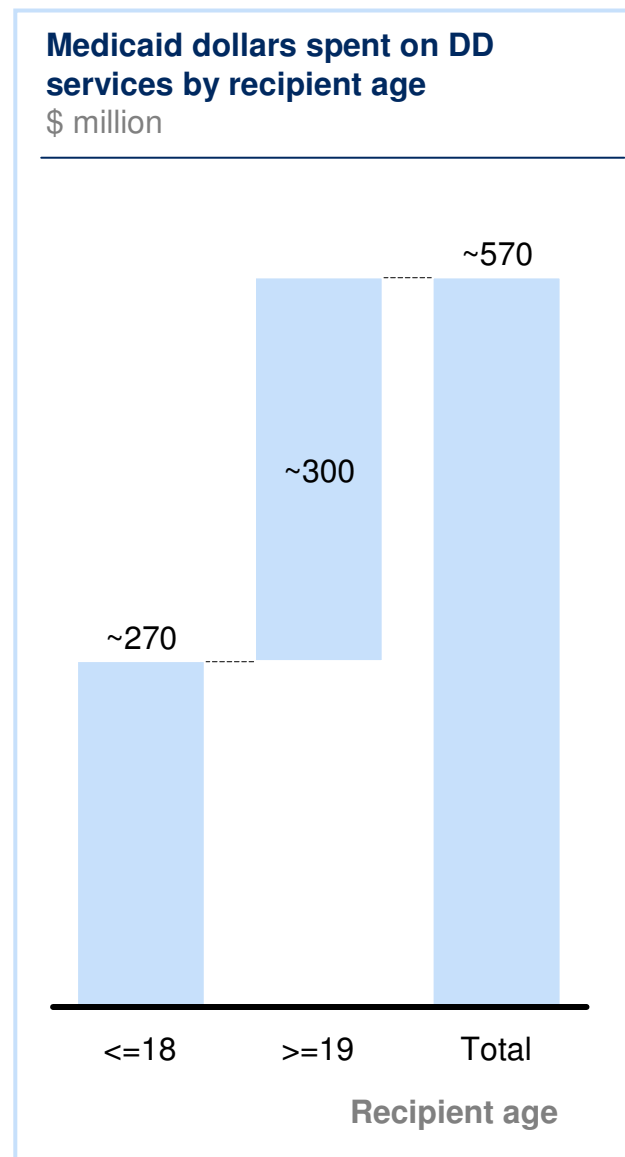
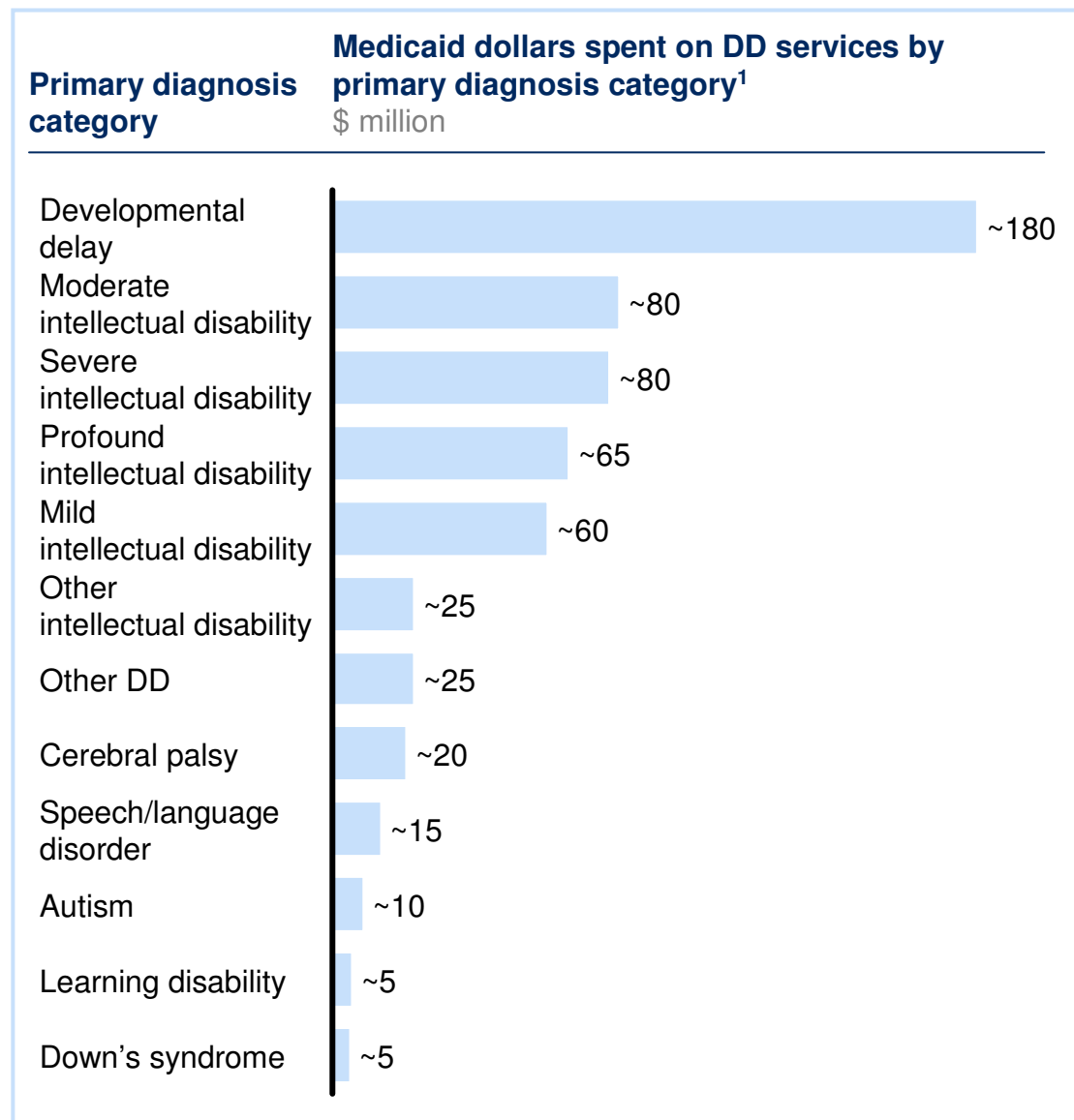
### **Workgroups: we are looking for...**

- Professional input on the client care journey and experience
- Professional input on inefficiencies in the system and improvement potential
- Feedback and discussion on payment model design
- Feedback on practical implementation challenges to overcome

### **Format for today**

- We want your active participation and feedback
- Flow: we will present some materials (for example, a draft “client care journey”) and will then turn to group discussion and comments
- Videoconference participants should feel free to speak up (we will also pause at points to ask for input from other sites)
- Please always speak directly into the microphone so that those in other sites can hear your comments

## Context: Breakdown of Medicaid spending on DD primary diagnoses

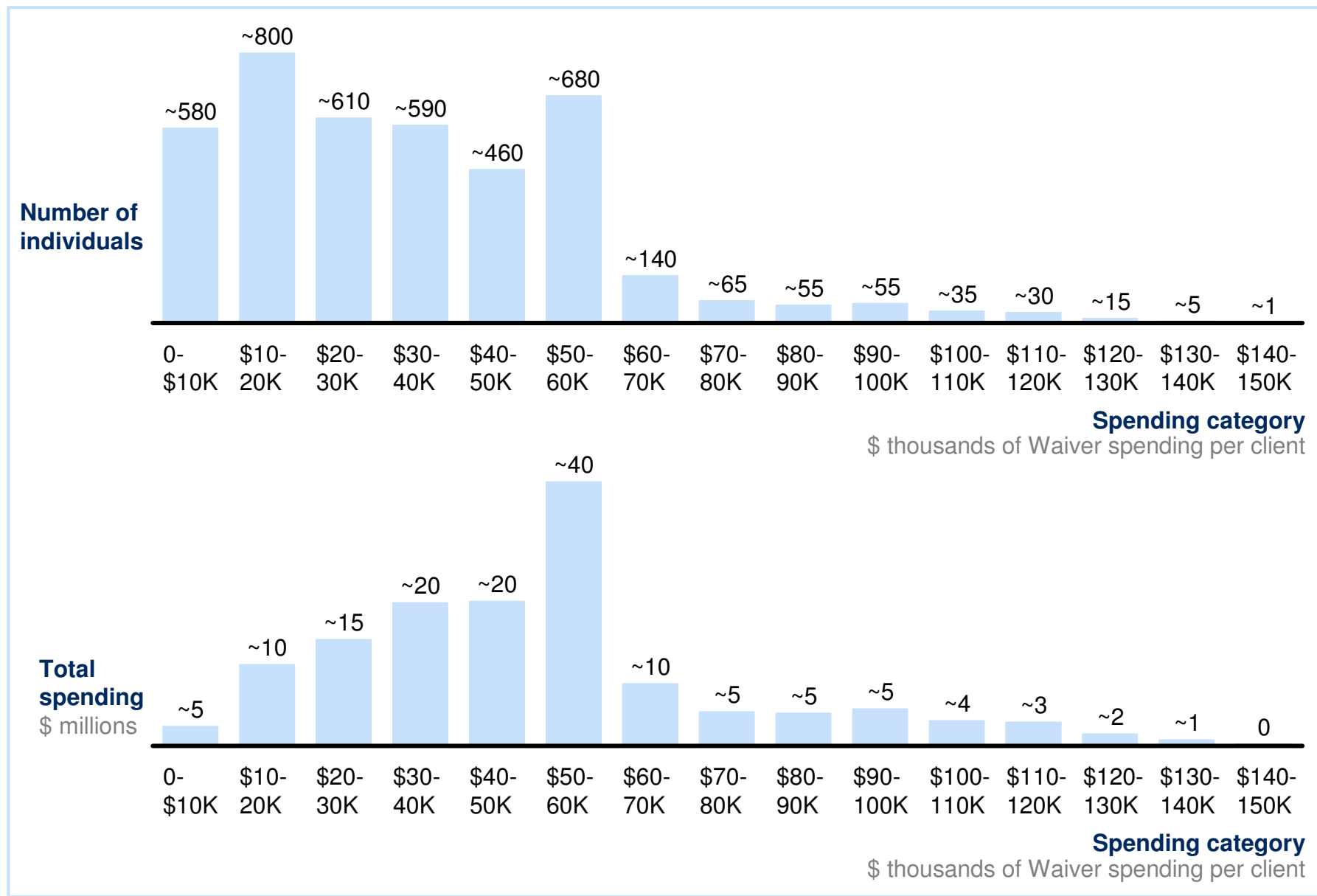


<sup>1</sup> Does not include spending on Rx or medical services

SOURCE: Arkansas Dept. of Human Services, Division of Medical Services, SFY10

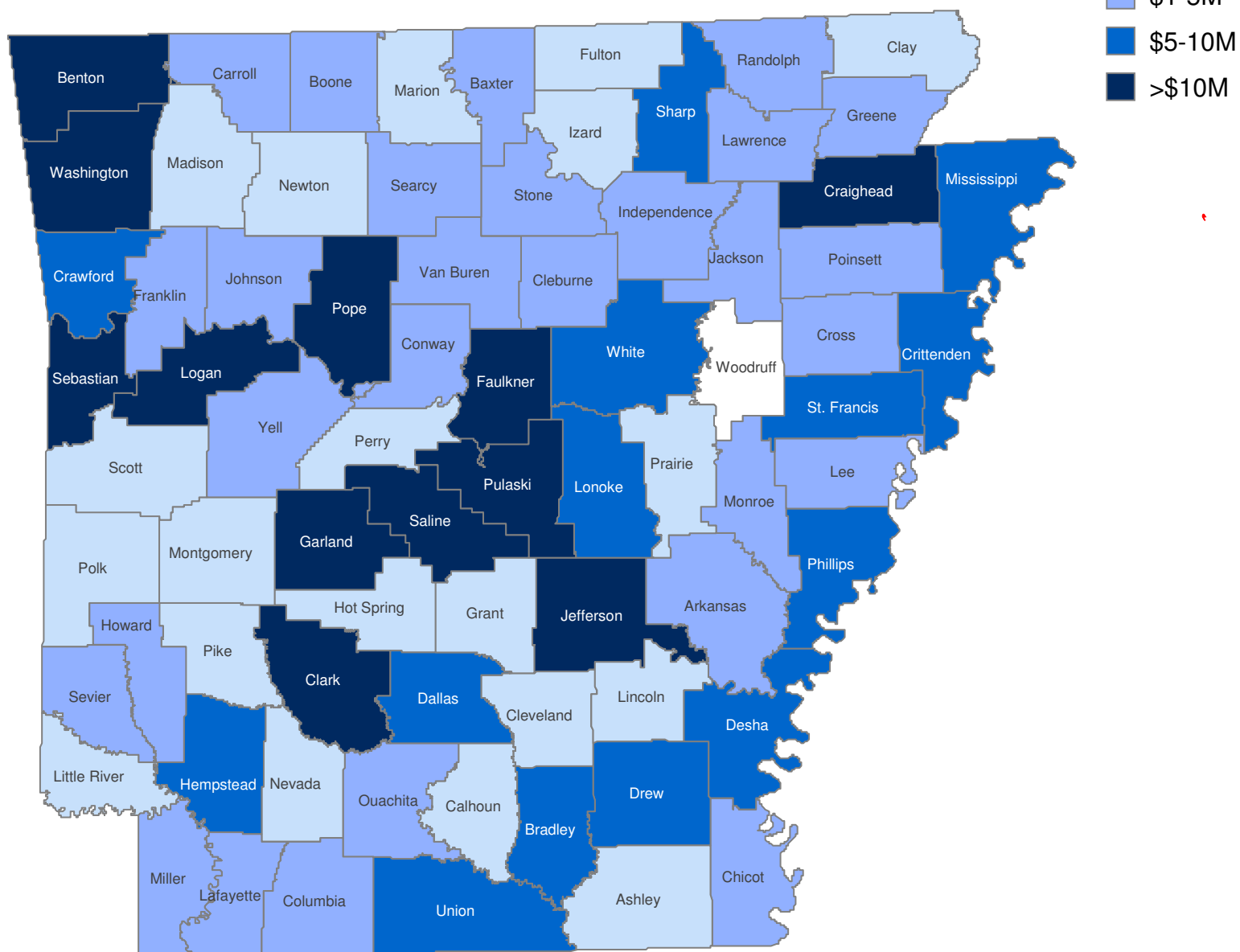


## Context: Waiver clients and Waiver spending by \$10K increments



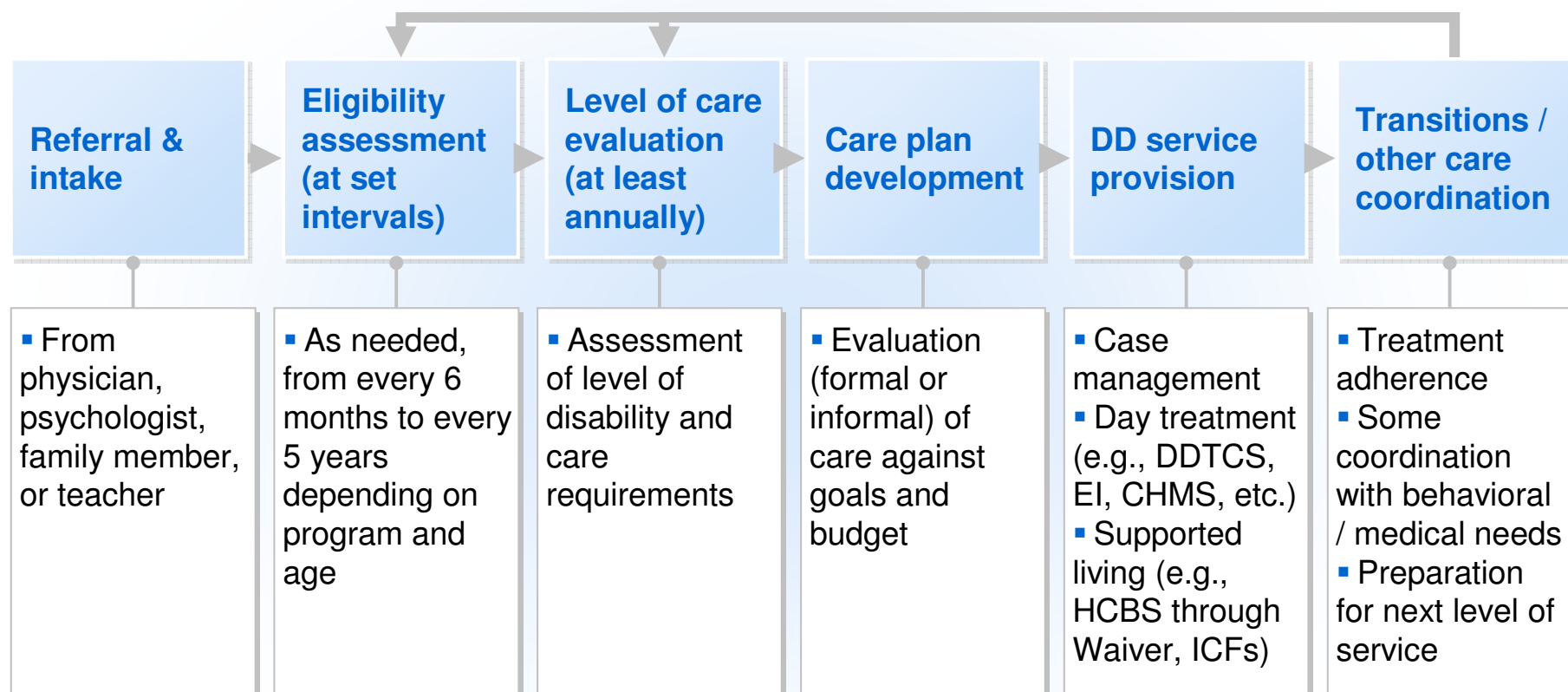
SOURCE: Arkansas Dept. of Human Services, Division of Medical Services, SFY10

## Context: Medicaid spending on DD primary diagnoses by county

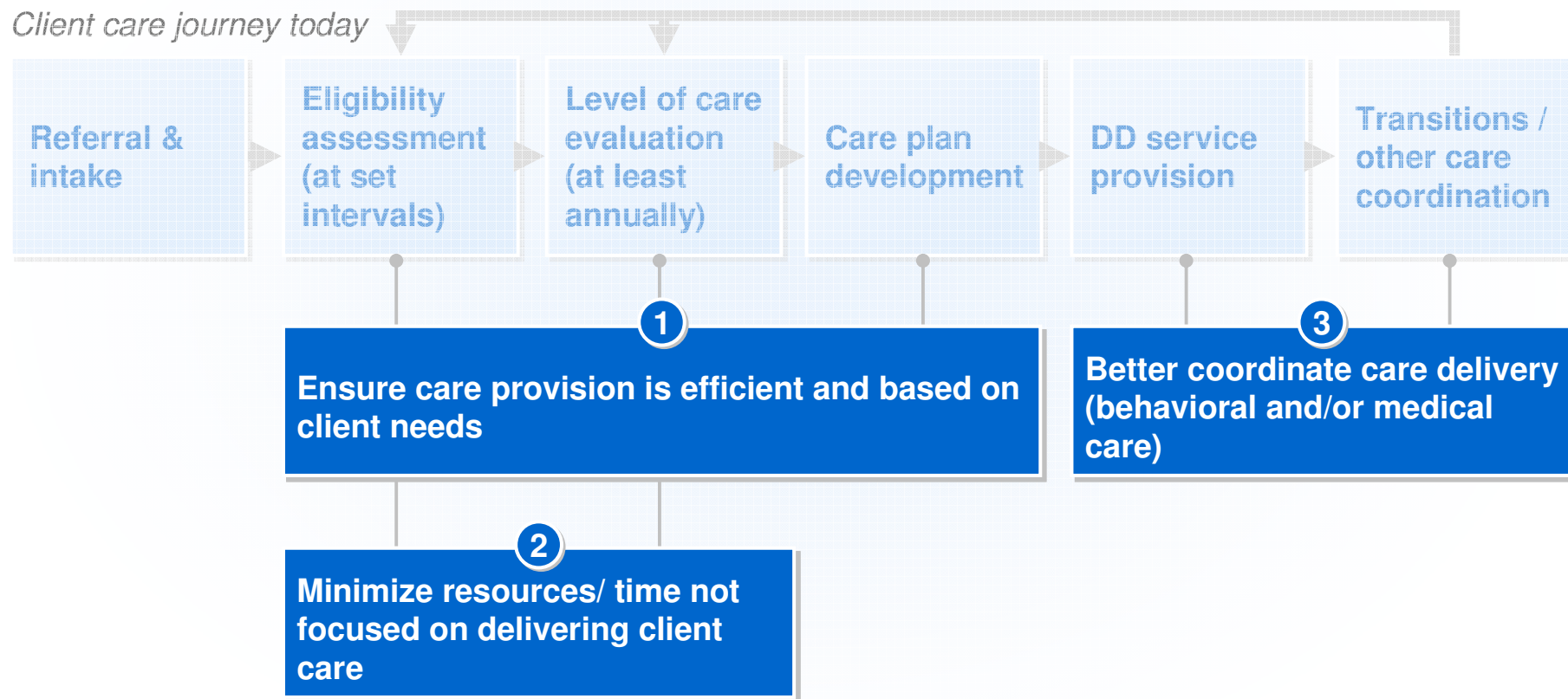


SOURCE: Arkansas Dept. of Human Services, Division of Medical Services, SFY10

## Today: client care journey



## Opportunities to improve quality of care, client experience, and cost efficiency of care provision



## Guiding Principles

**Everyone should have the right to receive the services they need**

**Decisions should be made as close to the service as possible**

**The interdisciplinary team model is central**

**A standardized assessment should guide care decisions**

**Adhering to these principles requires moving beyond a fee for service model**

## Examples of major design dimensions for the episode model

<b>1 Episode definition</b>	<ul style="list-style-type: none"><li>▪ Start / end of episode</li><li>▪ Services included/excluded</li></ul>	<b>4 Success metrics</b>	Improving: <ul style="list-style-type: none"><li>▪ Quality of care</li><li>▪ Client experience</li><li>▪ Cost efficiency</li></ul>
<b>2 Client criteria</b>	<ul style="list-style-type: none"><li>▪ Level of care</li><li>▪ Income</li><li>▪ Age / sex / race</li><li>▪ Diagnoses, procedures</li><li>▪ Geographic location</li></ul>	<b>5 Measurement</b>	<ul style="list-style-type: none"><li>▪ Absolute or relative</li><li>▪ Baseline or benchmark</li><li>▪ Statistical/actuarial minimums</li><li>▪ Risk/severity adjustment</li></ul>
<b>3 Provider criteria</b>	<ul style="list-style-type: none"><li>▪ License / specialty</li><li>▪ Accreditation</li><li>▪ Capabilities</li><li>▪ Scale / volume</li><li>▪ Performance</li><li>▪ Geographic location</li></ul>	<b>6 Payment model</b>	<ul style="list-style-type: none"><li>▪ Prospective vs. retrospective</li><li>▪ Level of gain or loss sharing</li><li>▪ Outlier / stop loss thresholds</li></ul>

## Recap of related initiative: service centers

### Service center concept

- One-Stop service organization that has the capability to provide, through its own employees or contractors, services specifically designed for persons with developmental disabilities.

### Components

- Standardized Assessment & Evaluation
- Person Centered Planning
- Services provided could include:
  - Care Coordination
  - Specialized Pre-School
  - Early Intervention
  - Adult Day Habilitation
  - Supported Living
  - Transportation
  - Therapies
  - Supported Employment
  - Specialized Mental Health Care
  - Other Services as Needed



## Next steps

**Synthesize** and post online the feedback and input from today's discussion

Circulate **follow-up questions**

Attend our next workgroup on **Dec. 15**

Visit our web site with any questions:

- <http://humanservices.arkansas.gov/director/Pages/APII.aspx>